

Organizations Automation Plug-in

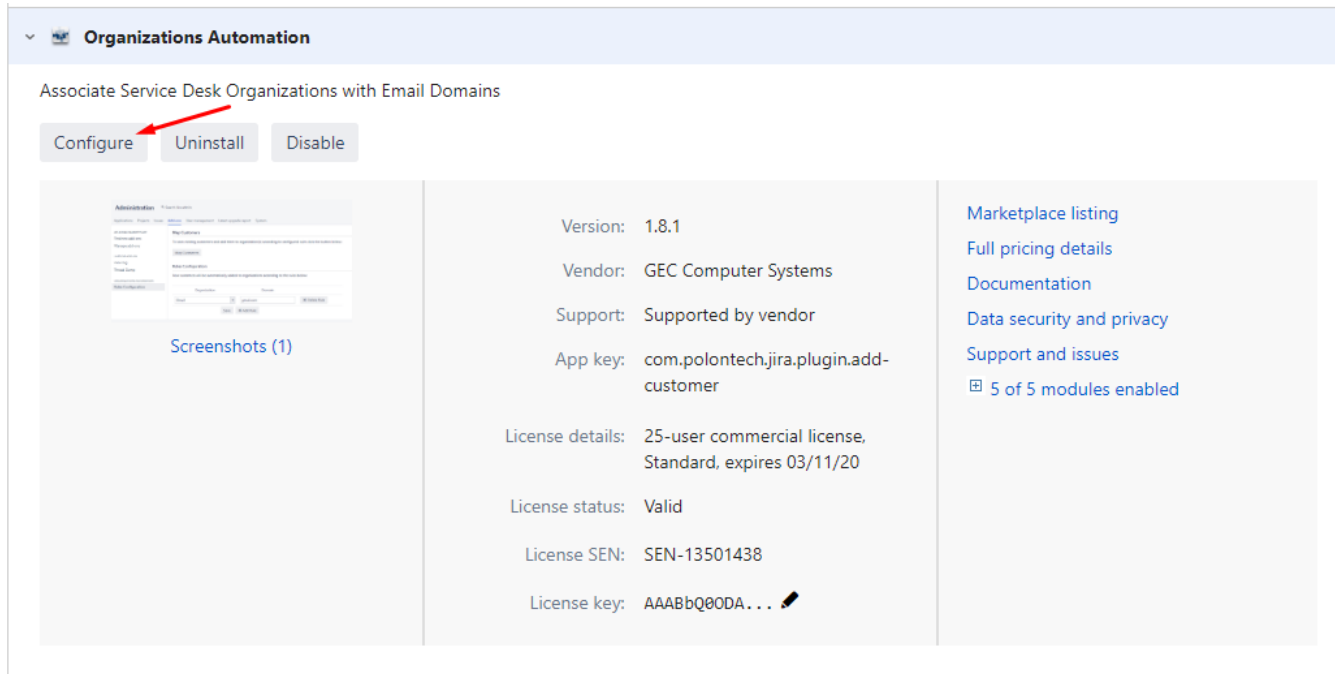
If you're looking for an Organization's Automation Plug-in with Email Domains, you found it!

Overview

The goal of this plug-in is to make it easier to integrate existing Organizations with users that submit JIRA Service Desk issues.

Installation

Adding the Organization to the JIRA system using the Organization Automation plug-in interface makes this simple:



The screenshot shows the 'Organizations Automation' configuration page in JIRA. At the top, there is a header 'Organizations Automation' and a sub-header 'Associate Service Desk Organizations with Email Domains'. Below the sub-header are three buttons: 'Configure', 'Uninstall', and 'Disable'. A red arrow points to the 'Configure' button. The main content area is divided into three columns. The left column contains a screenshot of the 'Administration' page and a link to 'Screenshots (1)'. The middle column displays the following information: Version: 1.8.1, Vendor: GEC Computer Systems, Support: Supported by vendor, App key: com.polontech.jira.plugin.add-customer, License details: 25-user commercial license, Standard, expires 03/11/20, License status: Valid, License SEN: SEN-13501438, and License key: AAABbQ00DA... with a pencil icon. The right column contains a list of links: Marketplace listing, Full pricing details, Documentation, Data security and privacy, Support and issues, and 5 of 5 modules enabled.

Enter your organizations that you would like to track as shown and save.

Map Customers

To scan existing customers and add them to organization(s) according to configured rules click the button below:

Map Customers

Rules Configuration

New customers will be automatically added to organizations according to the rules below:

Organization	Domain	
Thunder Valley Casino	thundervalleyresort.com	X Delete Rule
Margaritaville BC	Margaritaville-BC.com	X Delete Rule
Atlantis Paradise Island	AtlantisParadise.com	X Delete Rule
Borgata	theborgata.com	X Delete Rule

But why would you take those few minutes to do so? Here are just a few of the MAJOR benefits of email automation: Save Time and Drive More Sales.

When a user creates a ticket in JIRA Service Desk, the user is now immediately assigned to the correct organization. It's all good! If a user raises a problem in JIRA Service Desk and that Organization does not exist in the ticket, it will be automatically created for you in the next release. Keep an eye out for updates.

You already have a ton of users who aren't mapped to an Organization?

Then don't worry and Simply add the Organization to the settings area, then click Map Customers, and the system will map all existing users to that organization for you... no need to choose people one at a time!

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← One simple click of the button!

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Without the plug-in, you must manually manage all client accounts and correlate them with companies.

The Plugin provides the ability to link email domains (for example, [@company.com](#)) to organizations.

As a result, when a new account is established in JIRA Service Desk, it is immediately connected with the appropriate organization based on the preset email domain affiliations.